



# FERPA Compliance Statement

Family Educational Rights and Privacy Act

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## ✓ Executive Summary

**ScamZero does not collect, store, or process student education records.**

Our service analyzes email content solely for scam detection purposes. We do not access, integrate with, or store any data from student information systems, learning management systems, or other educational record systems.

## About FERPA

The Family Educational Rights and Privacy Act (FERPA) is a federal law that protects the privacy of student education records. It applies to all schools that receive funds from applicable programs of the U.S. Department of Education.

Under FERPA, educational institutions must protect:

- Student grades and transcripts
- Class schedules and enrollment information
- Student financial records
- Disciplinary records
- Any other records directly related to a student's education

# ScamZero's Service and FERPA

## What ScamZero Does

ScamZero is a scam safety platform. Users voluntarily submit suspicious content (emails, screenshots of texts) to our service, which uses AI to analyze for signs of phishing, fraud, and social engineering.

## Data We Process

Data Type	Purpose	FERPA Relevance
Email content	Scam analysis	NOT EDUCATION RECORDS
User email address	Account management	NOT EDUCATION RECORDS
Uploaded screenshots	Visual scam detection	NOT EDUCATION RECORDS
AI chat conversations	Scam questions	NOT EDUCATION RECORDS

## Why FERPA Generally Does Not Apply

### Service Design

ScamZero's service is designed for general scam safety education, not educational record-keeping purposes. We:

- × **Do not integrate** with Student Information Systems (SIS)
- × **Do not access** Learning Management Systems (LMS)
- × **Do not store** grades, enrollment data, or academic records
- × **Do not receive** data feeds from educational institutions
- × **Do not act** as a "school official" with legitimate educational interest

# Incidental Student Information

If a user forwards an email that incidentally contains student information (for example, a phishing email impersonating a professor discussing grades), ScamZero handles this data with appropriate safeguards:

Safeguard	Implementation
Minimal retention	All email content is deleted within 12 hours
Purpose limitation	Content is analyzed only for scam detection, not stored in any student record system
Access control	No human review of email content; AI analysis only
No re-disclosure	We do not share email content with third parties
Encryption	Data encrypted in transit (TLS 1.3) and at rest (AES-256)

## Institutional Deployment

When ScamZero is deployed by an educational institution for use by students, faculty, or staff:

### Recommended Best Practices

- ✓ **User Training:** Inform users that submitted emails should not contain sensitive student records
- ✓ **Acceptable Use:** Include ScamZero in the institution's acceptable use policy
- ✓ **No SIS Integration:** ScamZero does not require or support integration with student record systems

### Data Processing Agreement

For institutional deployments, ScamZero will execute a Data Processing Agreement (DPA) that includes:

- Confidentiality obligations
- Data security requirements
- Breach notification procedures
- Data deletion upon termination

## Technical Safeguards

ScamZero implements the following technical measures that support FERPA compliance principles:

- ✓ **12-Hour Data Deletion:** All submitted email content is automatically deleted within 12 hours
- ✓ **User Consent:** Users must explicitly opt-in and consent to AI analysis
- ✓ **Data Deletion Rights:** Users can request immediate deletion of all their data
- ✓ **Encryption:** All data encrypted in transit and at rest
- ✓ **Access Controls:** Role-based access with audit logging
- ✓ **U.S. Data Residency:** Data processed and stored in the United States

## Compliance Commitment

While ScamZero's service does not directly involve FERPA-protected education records, we are committed to:

- ✓ Treating any incidentally received student information with appropriate care
- ✓ Maintaining strict data retention limits (12 hours maximum)
- ✓ Providing transparency about our data practices
- ✓ Working with institutional customers to meet their compliance needs
- ✓ Promptly responding to data deletion requests

## Contact Information

For questions about this FERPA Compliance Statement or ScamZero's data practices:

**Email:** [support@scamzero.com](mailto:support@scamzero.com)

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**ScamZero**

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This statement is provided for informational purposes and does not constitute legal advice.

Educational institutions should conduct their own compliance assessments.

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