



Voluntary Product Accessibility Template (VPAT)

Accessibility Conformance Report

Product: ScamZero Scam Safety Platform Date: February 2026 WCAG Version: 2.1 Level AA

Product Description

ScamZero is a white-labeled scam safety platform that helps community members check messages for scams (emails, texts, screenshots), access educational content about current threats, and get guidance if they've fallen victim. Users can submit content for AI-powered analysis and receive detailed scam risk assessments.

Evaluated Components:

- Public website (scamzero.com)
- Email submission interface
- Assessment results pages
- Organization portal dashboard

Conformance Level Definitions

Terms Used in This Report:

Supports: Fully meets the criterion

Partially Supports: Some functionality meets criterion

Does Not Support: Majority does not meet criterion

Not Applicable: Criterion not relevant to product

WCAG 2.1 Level A Conformance

Criteria	Conformance Level	Remarks
1.1.1 Non-text Content	Supports	All images include appropriate alt text. Decorative images are marked appropriately.
1.2.1 Audio-only and Video-only	N/A	Application does not include audio or video content.
1.2.2 Captions (Prerecorded)	N/A	Application does not include video content.
1.2.3 Audio Description	N/A	Application does not include video content.
1.3.1 Info and Relationships	Supports	Semantic HTML is used throughout. Forms use proper labels and ARIA attributes.
1.3.2 Meaningful Sequence	Supports	Content follows logical reading order in DOM structure.
1.3.3 Sensory Characteristics	Supports	Instructions do not rely solely on shape, color, size, or location.
1.4.1 Use of Color	Supports	Color is not the only means of conveying information. Risk levels include text labels.
1.4.2 Audio Control	N/A	Application does not auto-play audio.

Criteria	Conformance Level	Remarks
2.1.1 Keyboard	Supports	All functionality is accessible via keyboard navigation.
2.1.2 No Keyboard Trap	Supports	Users can navigate away from all components using keyboard.
2.1.4 Character Key Shortcuts	N/A	Application does not implement single-key shortcuts.
2.2.1 Timing Adjustable	Supports	No time limits on user interactions.
2.2.2 Pause, Stop, Hide	Supports	Loading indicators can be bypassed; no auto-updating content.
2.3.1 Three Flashes	Supports	No content flashes more than three times per second.
2.4.1 Bypass Blocks	Supports	Skip-to-content links provided. Main content areas are properly structured.
2.4.2 Page Titled	Supports	All pages have descriptive, unique titles.
2.4.3 Focus Order	Supports	Focus order follows logical sequence.
2.4.4 Link Purpose	Supports	Link text clearly describes destination or purpose.
2.5.1 Pointer Gestures	Supports	No multipoint or path-based gestures required.

Criteria	Conformance Level	Remarks
2.5.2 Pointer Cancellation	Supports	Actions occur on up-event; can be aborted.
2.5.3 Label in Name	Supports	Visible labels match accessible names.
2.5.4 Motion Actuation	N/A	Application does not use motion-based input.
3.1.1 Language of Page	Supports	HTML lang attribute is set correctly.
3.2.1 On Focus	Supports	Focus does not trigger unexpected context changes.
3.2.2 On Input	Supports	Form inputs do not auto-submit or change context unexpectedly.
3.3.1 Error Identification	Supports	Form errors are clearly identified with text descriptions.
3.3.2 Labels or Instructions	Supports	Form inputs include labels and helpful instructions.
4.1.1 Parsing	Supports	HTML is well-formed with unique IDs.
4.1.2 Name, Role, Value	Supports	Custom components use appropriate ARIA roles and states.

Criteria	Conformance Level	Remarks
1.3.4 Orientation	Supports	Content displays in both portrait and landscape orientations.
1.3.5 Identify Input Purpose	Supports	Form inputs use appropriate autocomplete attributes.
1.4.3 Contrast (Minimum)	Supports	Text maintains 4.5:1 contrast ratio against backgrounds.
1.4.4 Resize Text	Supports	Text can be resized up to 200% without loss of content.
1.4.5 Images of Text	Supports	Text is used instead of images of text, except for logos.
1.4.10 Reflow	Supports	Content reflows at 320px width without horizontal scrolling.
1.4.11 Non-text Contrast	Supports	UI components maintain 3:1 contrast ratio.
1.4.12 Text Spacing	Supports	Content adapts to increased text spacing settings.
1.4.13 Content on Hover/Focus	Supports	Tooltips are dismissible, hoverable, and persistent.

Criteria	Conformance Level	Remarks
2.4.5 Multiple Ways	Supports	Navigation menu and direct URLs provide multiple access paths.
2.4.6 Headings and Labels	Supports	Headings and labels are descriptive and unique.
2.4.7 Focus Visible	Supports	Focus indicators are visible on all interactive elements.
3.1.2 Language of Parts	N/A	Content is in English only.
3.2.3 Consistent Navigation	Supports	Navigation is consistent across all pages.
3.2.4 Consistent Identification	Supports	Components with same function are identified consistently.
3.3.3 Error Suggestion	Supports	Error messages include suggestions for correction.
3.3.4 Error Prevention	Supports	Data deletion requires confirmation. Submissions can be reviewed.
4.1.3 Status Messages	Supports	Status messages use ARIA live regions for screen reader announcement.

Section 508 Conformance

ScamZero's web application conforms to the revised Section 508 standards, which reference WCAG 2.0 Level AA. As documented above, the application supports WCAG 2.1 Level AA, which encompasses all WCAG 2.0 Level AA requirements.

Chapter	Conformance	Remarks
Chapter 3 - Functional Performance Criteria	Supports	See WCAG criteria above.
Chapter 4 - Hardware	N/A	Product is web-based software only.
Chapter 5 - Software	Supports	Web application supports assistive technologies.
Chapter 6 - Support Documentation	Supports	Documentation is available in accessible formats.

Testing Information

Testing Methodology	Manual testing with assistive technologies and automated scanning tools
Screen Readers Tested	VoiceOver (macOS), NVDA (Windows)
Browsers Tested	Chrome, Firefox, Safari, Edge (latest versions)
Automated Tools	axe DevTools, WAVE

Contact Information

For accessibility-related questions or to request accommodations:

Email: support@scamzero.com

ScamZero

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ScamZero is committed to ensuring our services are accessible to all users.

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